### FAQs

### Flourish Dyslexia

### 📍 General Information

**1. What services do you offer?**

We offer:

* Full diagnostic dyslexia assessments
* Cognitive learner profiles
* One-to-one specialist literacy support
* Therapeutic intervention through Drawing and Talking

**2. Who are your services for?**  
We work with children and young people aged 5-16.

**3. Where are you based?**  
We’re based in Worsley, Salford and support families across local boroughs in Greater Manchester including Bolton, Bury, Stockport, Trafford, Tameside, Oldham and surrounding areas in Lancashire.

**4. When can I book?**  
You can register your interest now via our website or by contacting us directly.

**🧠 Dyslexia Assessments**

**5. What is a diagnostic assessment?**  
A diagnostic assessment investigates how your child processes language and learns. It identifies whether your child meets the criteria for a diagnosis of dyslexia and provides a detailed learning profile with recommendations.

**6. What’s included in a full diagnostic assessment?**

* An initial parent consultation
* Parent/carer and school questionnaires
* An in-person, standardised assessment (approx. 3 hours)
* A detailed written report
* A feedback meeting to discuss findings and next steps

**7. What if my child doesn’t get a dyslexia diagnosis?**  
Even without a formal diagnosis, the assessment may still identify a Specific Learning Difficulty (SpLD) profile, offering valuable insight into your child’s strengths and challenges along with tailored recommendations.

**8. Can the report be used for support in school or higher education?**  
Yes. Our diagnostic reports can be used to apply for support, including the Disabled Students’ Allowance (DSA).

**📖 Literacy Support**

**9. What is included in 1:1 literacy support?**  
We offer structured, personalised one-to-one sessions based on your child’s needs. Sessions are multi-sensory and may follow evidence-based programmes such as *Conquering Literacy*. Support is reviewed each term.

**10. How long are the sessions?**  
Each tutoring session lasts **45-50 minutes** and includes planning, resources and a termly summary outlining progress and next steps.

**11. Do sessions continue in the school holidays?**  
Generally, tutoring follows term-time only. However, holiday support may be available depending on availability - please ask for details.

**🎨 Drawing and Talking Emotional Support**

**12. What is Drawing and Talking?**  
Drawing and Talking is a gentle, non-intrusive therapeutic programme designed to help children explore emotions through creativity. It supports wellbeing, builds confidence and encourages emotional processing.

**13. How is the programme structured?**  
It is delivered as a standalone 12-week programme, with one 30-minute session per week. It is suitable for children and young people of all ages.

**14. Where can I find more information?**  
Further details can be found on our website and on the **Downloads** page. Alternatively you can visit the Drawing and Talking Webpage: <https://drawingandtalking.com/>

**📍 Location, Safeguarding & Session Set-Up**

**15. Where will assessments or sessions take place?**

Sessions may take place:

* At the assessor’s home office (in Worsley, Salford)
* At the child’s home
* In school (with prior arrangement and permission)

**16. What should I expect if the session is at the assessor's home office?**  
If you visit our setting, please note:

* I hold an enhanced DBS certificate
* Children are never left unattended
* The environment is calm, welcoming and safe

**17. What if the session is at our home?**  
Please ensure:

* A quiet room with a desk or table and two chairs is available
* An adult is present in the home (in another room)
* The space is free from distractions

**18. Can I sit in on the assessment?**  
Assessments must be carried out one-to-one to protect the validity of the test. You are welcome to be nearby and we’ll meet before and after to discuss everything.

**19. Why is privacy important during testing?**  
All assessment materials are standardised, closed tests. This means they are not publicly available and must not be recorded, observed in detail or shared. Maintaining test security ensures reliability and fairness.

**20. Will I see the test papers or raw scores?**  
No. You’ll receive a comprehensive written report that explains outcomes and gives clear recommendations but raw test materials and scores are not shared to protect test integrity.

**💬 Practical & Payment**

**21. Do I need a referral from a school or GP?**  
No. Parents and carers can self-refer and contact us directly for any service.

**22. How much do services cost?**  
Prices will be listed on our website and available upon request. Invoices must be paid in full 7 days before any service is provided and a deposit is required when making initial bookings.

**23. How do I book or register interest?**  
You can register your interest now via our website or by messaging us directly. We’ll be in touch as soon as appointments are available.